

# Your Company Letterhead

XX / XX / 2021

eStream Software Sdn Bhd (611016-M)  
1, Jalan Setia Dagang AK U13/AK,  
Setia Alam, 40170 Shah Alam,  
Selangor, Malaysia.  
Tel : +603-78901300  
Fax : +603-58869913

To Whom It May Concern,

**RE: RESET PASSWORD**

Please reset password for administrator user for XXX Sdn Bhd. The challenge code is XXXX.

By requesting to reset administrator user password, we acknowledge that the request is for legitimate purposes from XXX Sdn Bhd. eStream Software Sdn Bhd will bare no responsibility or liability in the event of misuse resulting from the release of the administrator user password.

Yours faithfully,  
**XXX Sdn Bhd.**

Chop & Sign Here

-----  
Mr./ Ms. XXX

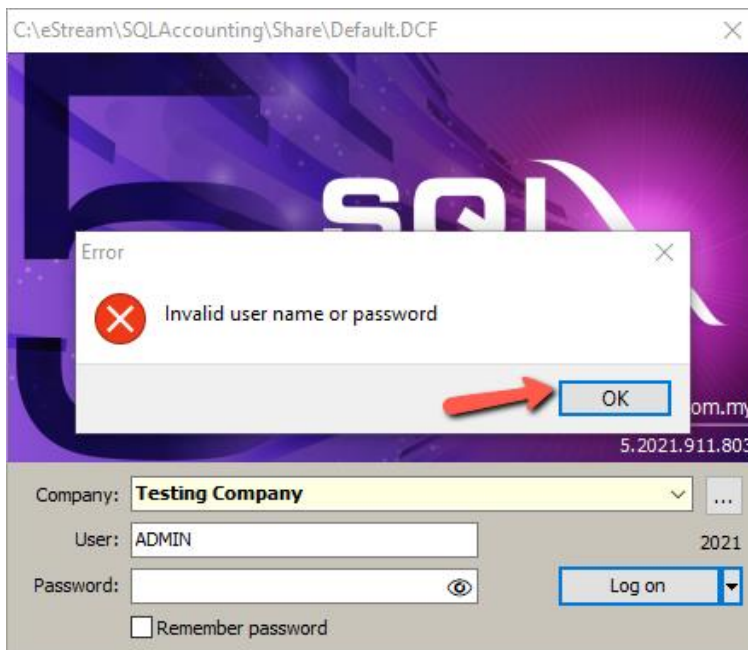
The same Microsoft Word document can be download here:

<https://www.archive.estream.com.my/document/ResetPasswordForm.doc>

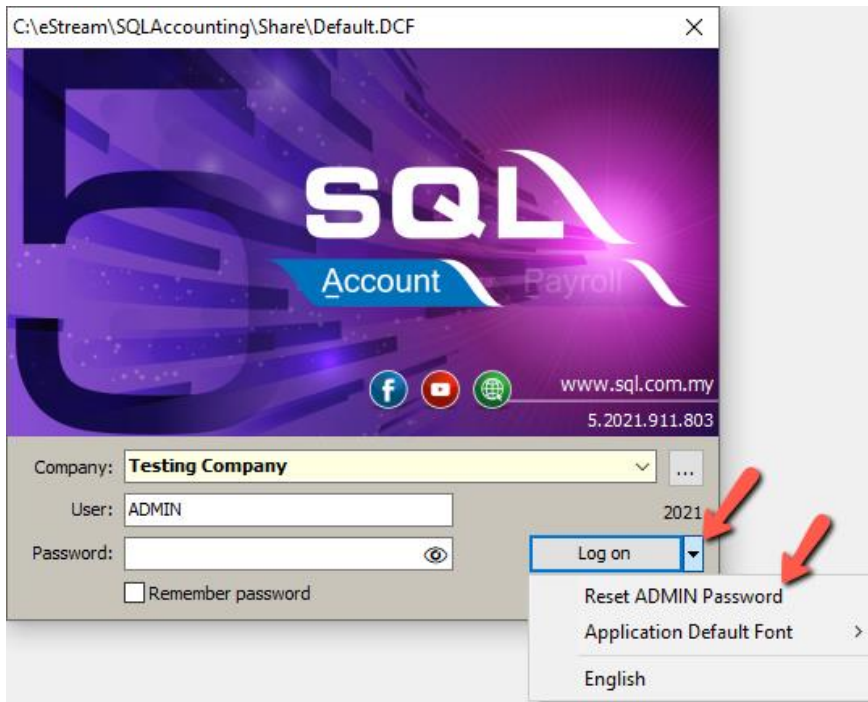
Step 1 : User name fill in ADMIN, blank password , Press Log On



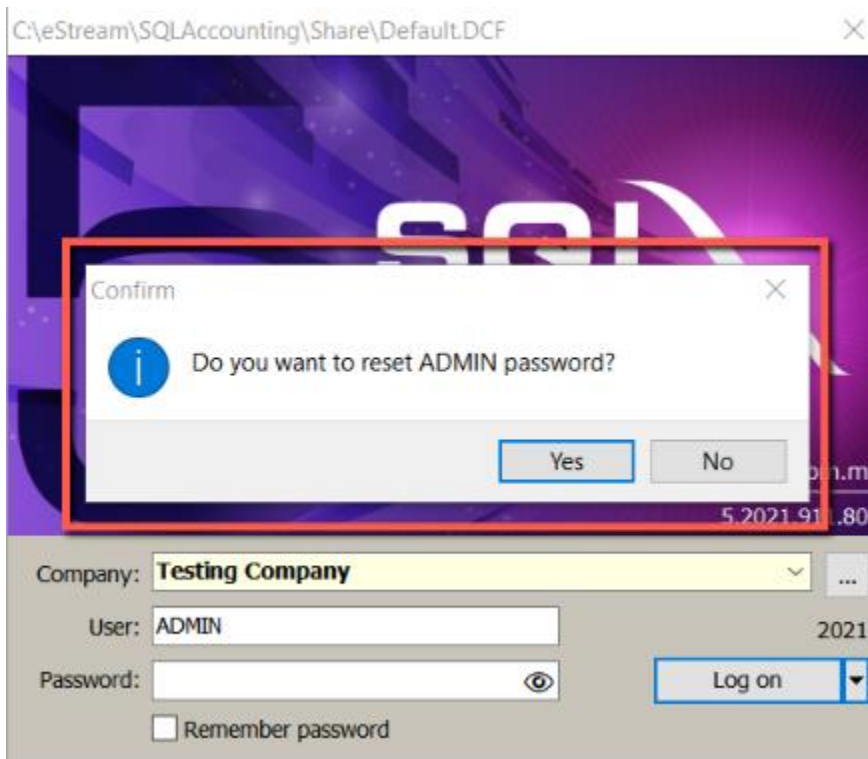
an “Invalid user name or password” will prompt out, click OK

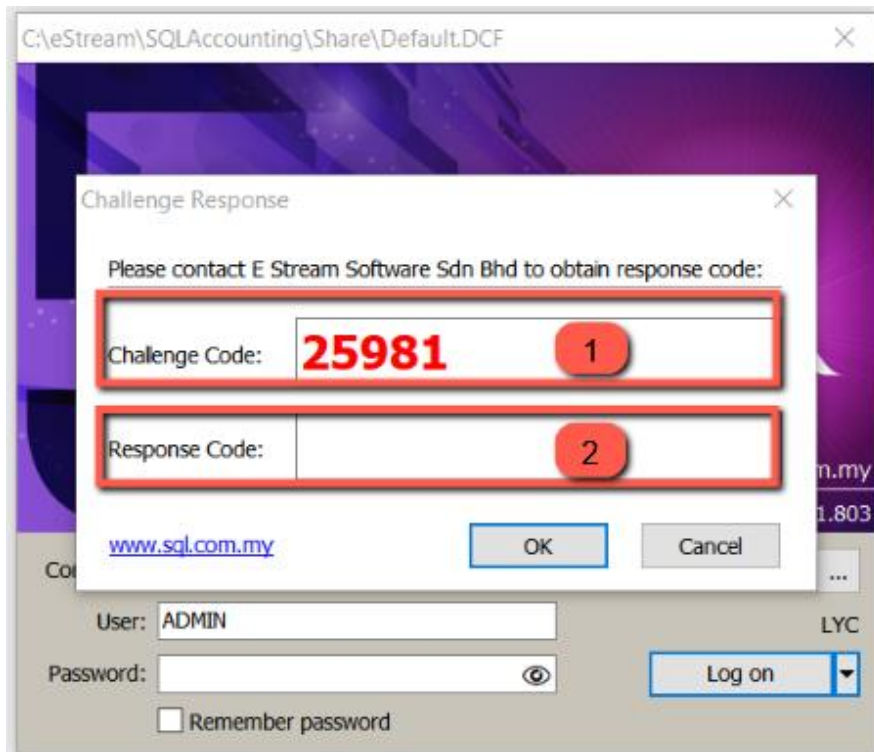


Step 3: click on the arrow down next to the Log On Button

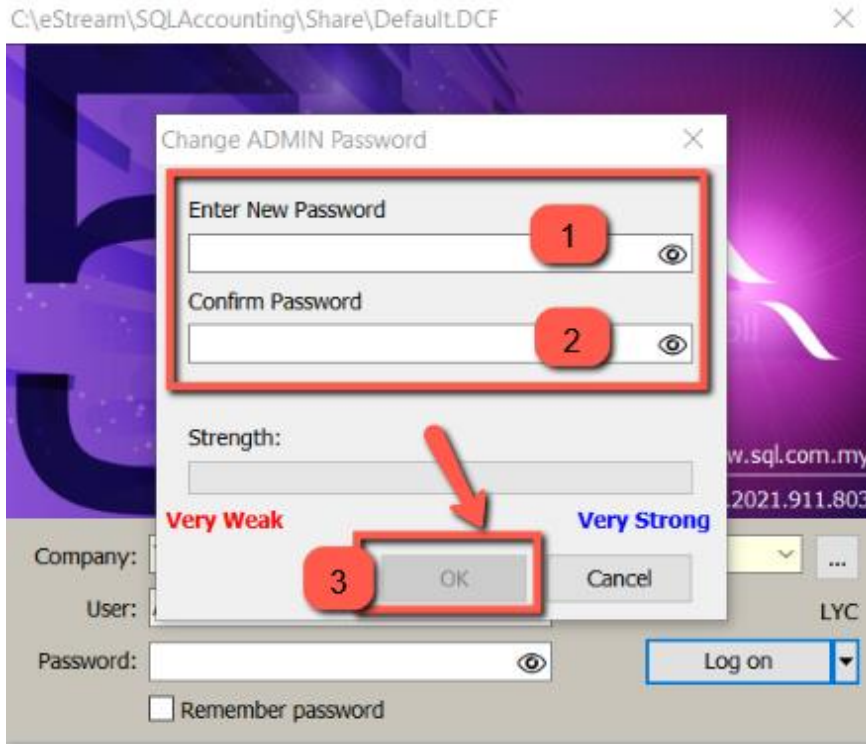


Click "Yes" to reset ADMIN password





1. Read the Challenge Code to SQL ACC Representative and wait for a response code.
  - Do Not close this screen (once close the challenge code will be change a new one)
2. Key in the Response Code provided by SQL and click OK.



1. Enter new ADMIN Password
2. Enter Confirm ADMINpassword
3. Click OK.

DONE